

# **UPDATE:**Fraudulent Order/ Communication Detection

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MSA product orders have again been the focus of fraudulent activity; however, please be aware that the details surrounding the scam have changed somewhat. Through our investigation, we have identified two methods being used. In both cases, contact is initiated via email.

#### First Method:

- A quote for equipment is requested
- Upon receipt of the quote, a sense of urgency is conveyed, requesting the order be processed quickly and shipped immediately
- The con artist will pose as a purchasing agent for a university, medical facility, or similar entity
- When placing the order, they request that an invoice be sent to the billing department of the actual company they are pretending to represent; no other form of payment is indicated

### Be wary of the following:

- Awkward paragraph structure
- o Incorrect punctuation
- Improper word usage
- o Excessive wording in entences
- Look for misspellings or extra characters in the email address
- o Email addresses do not exactly match the address of the company being represented
- Fake email addresses are being created to make you think it is from a legitimate company by using the company name in the address

#### **Second Method:**

- The imposter provides two credit card numbers and asks that payment be split between the two as you see fit
- The cardholder name (e.g. UNHC Stores, Inc.) and the billing addresses are false.
- You may also notice discrepancies in the billing addresses on the cards, e.g., neither billing address nor the shipping location are the same, not even in the same vicinity
- Please take note of the way the information is formatted; it resembles a .csv or excel file

#### **Example:**

MY PAYMENT;

Name on Card:- Uchc stores Inc.

Master Card Number; 5401683066720530

Exp.Date;-03/2016 Cvv;-004.

Billing address;- 4904 Thorncliffe Drive, Arlington. TX, 76016. UNITED STATES.

Name on Card:- Uchc stores Inc.

Master Card Number; 5401683078257711

Exp.Date;-04/2016 Cvv;-841.

Billing address;- 113 Magnolia Ave, Sea Girt. NJ, 08750. UNITED STATES.

**Additional Information:** 

- In both cases, they will ask that the item be shipped to a major port of entry, such as an international airport (NYC, Houston, Miami)
- A Google search of the address shows it to be a freight forwarder
- Often, this is an actual address, but residential rather than commercial
- It will never be affiliated with a store or university
- The items are then shipped to Nigeria. The freight forwarders are unknowing participants, but will typically cooperate in recovering merchandise

#### **Examples:**

Misrepresented addresses:

• 9947 harwin drive, suite L. Unit 2319 Houston, TX. 77036

[Note: This address is for AMERICAN AIRSEA CARGO, who is aware of the issue and has been assisting us in preventing shipments and returning goods.]

• Attn: Mark Lekan 402, Abaranje Road, Abaranje, Ikotun. Lagos-Nigeria. 23401. Tel:2347033548255.

[Note: If they know or believe that you have your own freight shipper, they will provide this address.]

#### Falsified contact information:

Gerry Bomotti of The University of Nevada Las Vegas (UNLV)

[Note: This is a real person at UNLV, but the scammers are using his name and provide his actual contact information in the emails. He does not do any purchasing; UNLV is aware of the scam.]

- Jayne Donovan gmassey@gmail.com
- BASSEY SMITH sbassey3@gmail.com
- Cathy Nasri
- cathystoresinc@yahoo.com
- purchasing@unlvg.com
- jjohnson@purchasingutah-edu.com
- Enternet Medical info@enternetmedical.com

[Note: This is a company that was dissolved years ago, but it appears that the scammers have purchased the domain.]

- UCHC Health Stores
- UCHC Stores Inc

## DO NOT SHIP product if you are suspicious; try to establish that the order is legitimate.

Tips to help avoid falling prey:

- o Search the company's website to confirm their email address extension
- To ascertain if the email is fraudulent, call the person using published company phone numbers. Do not call the phone number provided as the offenders will continue to mislead you.
- Contact the company to determine if the name listed in email address is, in fact, an employee, and ask to speak with that person directly. You may reach a person by that name, who is unaware of the order request email, but in most cases, the person simply does not exist.